

# Advanced Hosted Telephony

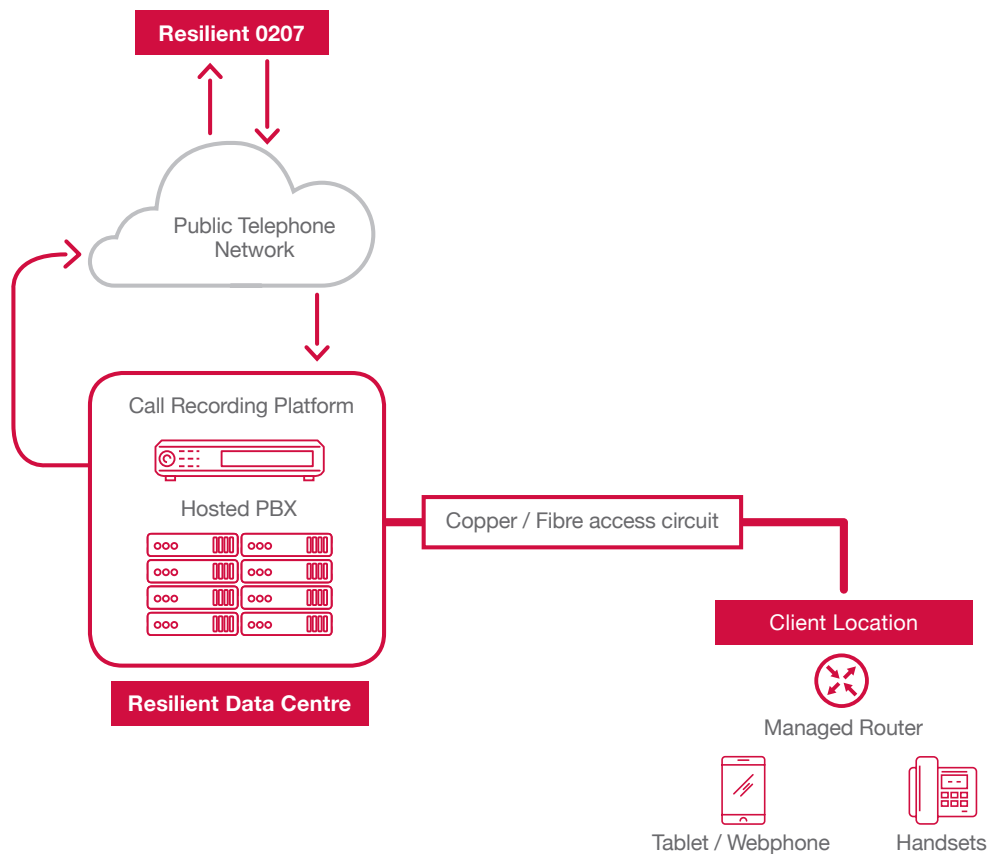
Flexible, cost effective, secure

The Adam Phones Hosted Telephony solution delivers an enterprise suite of features along with enhanced geographical resilience and a host of powerful integrations with other services.

For FCA regulated businesses, our Hosted Telephony solution offers call recording for compliance (which includes immutable storage for up to seven years). Customers can also benefit from integrating mobile call recording to their compliance technology suite, along with cloud based trade reconstruction for unmatched visibility of trading practices.

A range of HD voice handsets, webphone and conference devices are available, along with advanced Salesforce integration if required.

Hosted Telephony from Adam Phones is rich in features yet affordable, including the facility to provide local numbers in 74 countries. It delivers a comprehensive set of enhanced capabilities for hosted voice, with excellent call quality, rapid implementation lead times, low capital expenditure and minimal operational expenses.



## Key Benefits

Significantly reduced capital expenditure

No PBX maintenance / update charges, and low call costs

Port your existing numbers regardless of location

'Local presence' in 74 countries

Swift deployment

Business grade, secure solution, with high levels of resilience

Fully managed service, including unlimited support

## Key Features

Call groups, call barge, call transfer and call pick up

Auto attendant

Customised messaging, including welcome and hold music

Remote working – 'one number anywhere'

Webphone

Optional call recording for compliance

Optional trade reconstruction

Optional Salesforce integration

**To learn more about how Hosted Telephony can benefit your business please call our consultants on Freephone 0800 123000.**