

# Direct Routing for Teams

Give Microsoft Teams a voice with robust, reliable connectivity

Microsoft Teams is a globally popular communications tool, with around seven million users in the UK. Whilst free to use as part of an E3 or E5 Office 365 license, there are limited business applications within the free model. Activating the phone system, which allows for external dialling, audio conferencing, scheduled meetings and meeting recording is a chargeable feature, which also will incur charges for call bundles.

Direct Routing for Teams is a cost-effective and flexible way to maximise the potential of your Teams environment. Enable full voice capability natively into Microsoft Teams, as an alternative to Microsoft calling plans and without the need for on-premise hardware, with a highly reliable, resilient architecture that features simple provisioning, enhanced call control features and carrier grade infrastructure from the UK's number one SIP provider.

Businesses utilising Microsoft Teams for internal collaboration can now benefit from the ability to make and receive external calls, enabling Teams as a full cloud-based UC solution with enterprise grade telephony. Direct Routing for Teams utilises Microsoft certified Session Border Controllers (SBCs) to deliver better value, greater flexibility, increased functionality and support for migration, all as a cloud-based service.

Direct Routing for Teams provides connectivity to your Microsoft Team's tenant, enabling full PSTN breakout on the public telephone network. Connection from Microsoft Teams to our network is via an IP connection and is delivered as an end-to-end service with high availability – fully managed by Adam Phones, from our London office.

## Key Benefits

Significant cost saving per user when compared to Microsoft's calling plans (allows you to maximise existing Microsoft 365/Office 365 license cost)

Cloud-based solution with no expensive initial outlay as there's no need for traditional hardware

Triplicate entry points into Microsoft Azure, so customers don't need them. This allows resilience and high availability

Carrier-level scale and delivery are assured, as is improved voice resilience

We have full management support, from simple provisioning to our UK-based support teams available 24 x 7 x 365

Industry leading SLAs which are reported on monthly

## Key Features

Full voice capability enables Teams as a full cloud-based UC solution, underpinned by enterprise grade telephony

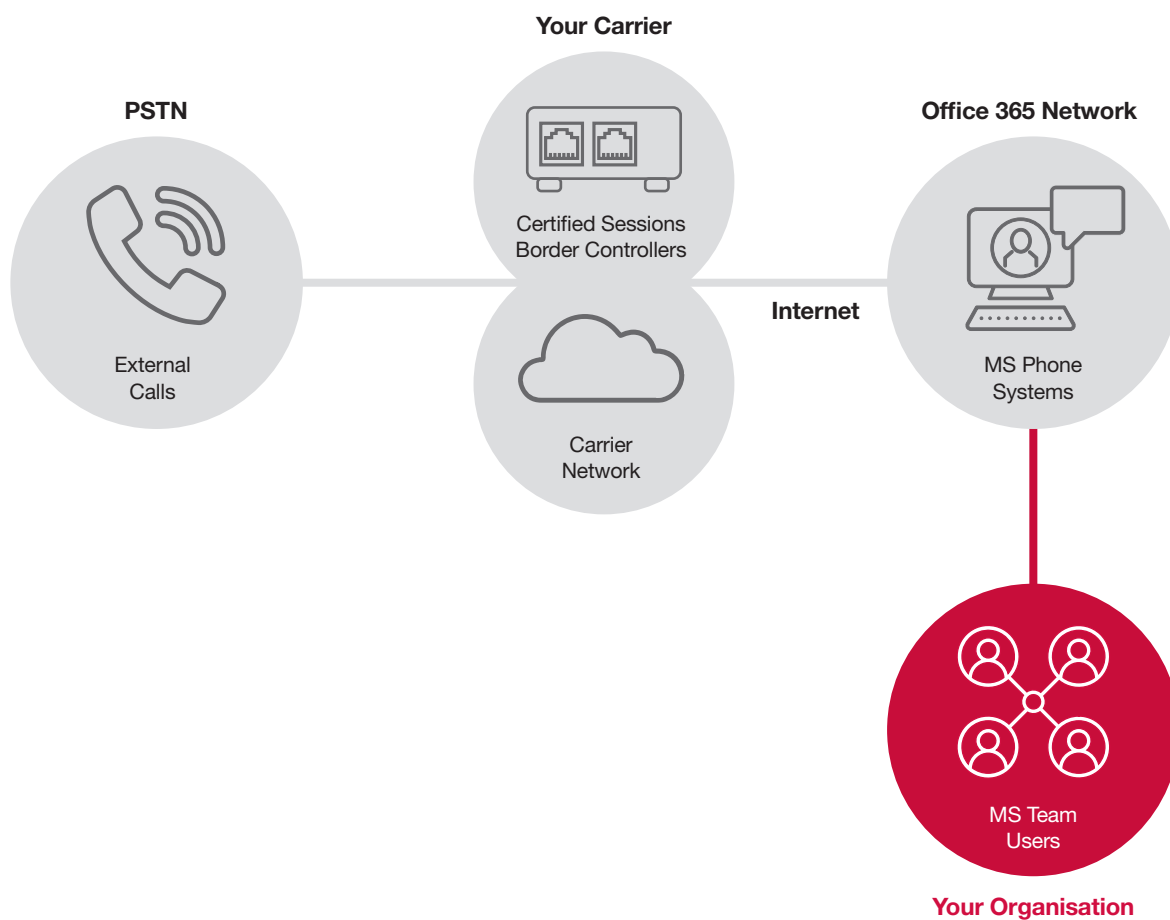
Tailored business continuity with network and number level resilience to keep your business working

Number porting allows you to keep the same geographical numbers wherever you are

01, 02, 03 and 08 number termination supported with no number translation

Access advanced call statistics around handling efficiencies, productivity, call patterns and user behaviour

When purchased with a converged broadband service we are able to offer industry leading QoS within our SLA



To learn more about how Direct Routing for Teams can benefit your business, please call our consultants on Freephone 0800 123000.